# REGIONAL SOLUTIONS CREATIVE

# PIEDMONT TRIAD REGIONAL COUNCIL



Annual Report

2017-2018

# Highlights of 2017-2018

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Chairman of the Board of Directors Steve Yokeley City of Mount Airy

Executive Director Matthew L. Dolge Assistant Director Matt Reece

Division Directors
Area Agency on Aging:
Blair Barton-Percival
Criminal Justice:
Robin Howell
Finance:
Robin Shelton
Housing:
Vacant
Planning:
Jesse Day
Workforce Development:
Wendy Walker-Fox

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Steve Yokeley PTRC Chairman Mount Airy Commissioner

My 9 years of serving as Mount Airy's representative on Piedmont Triad Regional Council has been an enlightening and educational experience for me personally. I have had the pleasure of being able to serve both my community and region. This past year it has been my honor to serve as Chairman of the PTRC.

Except for the time that I was away as a student at the University of North Carolina and while I was serving in the U.S. Navy, I have been a lifelong resident of this area. I grew up in the City of Winston-Salem, but occasionally had to work on a family farm in Davidson County. I have lived in Surry County for the past 44 years, the last 24 of those years being in the City of Mount Airy. I have been fortunate that I could experience both urban and rural areas. Each area has its own particular challenges, but advantages as well. We are most fortunate that we live in such a diversified area. We have access to it all – both country and city living.

Most importantly, over the last 9 years, I have been able to see and experience first hand how our 12 counties and 62 municipalities working collaboratively makes all our counties and municipalities stronger, economically healthier, and more vibrant. We enthusiastically share in making our Piedmont Triad region a better place for all our citizens to live, work and play.

It is imperative that we continue our cooperation to share ideas, resources, federal and state grants, technology and our particular areas of expertise to make the Piedmont Triad of North Carolina the envy of our state and nation. Active participation of each county and municipality in the Piedmont Triad Regional Council is vital for the successful and prosperous future for each one of our communities.

Please take time to read carefully all the stories and information in this year's Annual Report. You will see how many great things are happening in our area and also why it is so important to maintain and strengthen our amazing regional cooperation.



Anniversaries are a time to celebrate trust, partnerships, tolerance, and tenacity. An anniversary is a reminder as to why you got together in the first place. Fifty years ago, no one spoke of an area called the Piedmont Triad. Instead there were five forward thinking local governments with exceptional leadership— Guilford County, Forsyth County, Greensboro, Winston-Salem, and High Point – looking ahead and envisioning the framework for regional cooperation.

Regional Councils were not yet in place anywhere else in NC. Those five governments led the way by clearly visualizing that working together would help them each achieve more than they could working independently. Within five years, another 28 counties and municipalities in Region G had jumped on board, and we haven't looked back since. Coming together back in 1968 was just the beginning.



Matthew Dolge Executive Director PTRC

Now, 74 members strong, our local governments have been remarkable partners to us across the decades, and that is the success story we most want to highlight. Our partners' ability to work together has taught us teamwork. Their tolerance and respect for each other has taught us patience. Their support to each other during both good and bad times has taught us solidarity. We are a great region because we have 74 phenomenal members who expect great things, and together we have accomplished much.

But what matters most now is what we do next. We hope this is just the beginning of our success story together. We are proud of the impact we've had, and we are excited about the journey we are still on.

HAPPY 50TH ANNIVERSARY!

# **Board of Delegates & Regional Leadership**

Officers, 2017-2018



Chairman Steve Yokeley Mount Airy City Council



Vice Chair Kevin Austin Yadkin County Board of Commissioners



Treasurer
Jimmy Blake
Town of Biscoe
Mayor



Secretary
Don Truell
Davidson County
Board of
Commissioners



Immediate Past Chair Nate Hall Caswell County Board of Commissioners

### **Board Members**

### ALAMANCE COUNTY

EDDIE BOSWELL\*
ALAMANCE COUNTY
BOARD OF COMMISSIONERS

NAYDINE SHARPE Councilmember, Village of Alamance

JIM BUTLER\*
COUNCILMEMBER, CITY OF BURLINGTON

JOHN PETERSON ALDERMAN, TOWN OF ELON

GRIFFIN MCCLURE Councilmember, City of Graham

CARISSA GRAVES-HENRY Councilmember, Town of Green Level

BUDDY BOGGS\*
MAYOR, TOWN OF HAW RIVER

PATTY PHILIPPS
COUNCILMEMBER, CITY OF MEBANE

### CASWELL COUNTY

NATE HALL\*
CASWELL COUNTY
BOARD OF COMMISSIONERS

ALVIN W. FOSTER\*
MAYOR, TOWN OF YANCEYVILLE

### DAVIDSON COUNTY

DON TRUELL\*
DAVIDSON COUNTY
BOARD OF COMMISSIONERS

LARRY WARD\*
MAYOR, TOWN OF DENTON

TOBIN SHEPHERD
COUNCILMEMBER, CITY OF LEXINGTON

JOHN BYRUM Mayor, Town of Midway

RALEIGH YORK Mayor, City of Thomasville

STEVE YOKELEY COUNCILMEMBER, TOWN OF WALLBURG

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DAVIE COUNTY
BOARD OF COMMISSIONERS

RICK CROSS Councilmember, Town of Bermuda Run

> VACANT Town of Cooleemee

BRENT WARD\*
Commissioner, Town of Mocksville

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FLEMING EL-AMIN\*
FORSYTH COUNTY
BOARD OF COMMISSIONERS

CHRIS SAPP Commissioner, Town of Bethania

MICHELLE BARSON Councilmember, Village of Clemmons

### FORSYTH COUNTY (CONTINUED)

CHRIS THOMPSON ALDERMAN, TOWN OF KERNERSVILLE

FRED FRANKLIN
COUNCILMEMBER, TOWN OF LEWISVILLE

TIM FLINCHUM Councilmember, Town of Rural Hall

LEROY AULT COUNCILMEMBER, VILLAGE OF TOBACCOVILLE

PEGGY LEIGHT\*
Commissioner, Town of Walkertown

JOHN LARSON\*
COUNCILMEMBER, CITY OF WINSTON-SALEM

### **GUILFORD COUNTY**

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GUILFORD COUNTY
BOARD OF COMMISSIONERS

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MAYOR, TOWN OF GIBSONVILLE

MARIKAY ABUZUAITER\*
COUNCILMEMBER, CITY OF GREENSBORO

DONALD SCARBOROUGH\*
COUNCILMEMBER, CITY OF HIGH POINT

LYNN MONTGOMERY
MAYOR, TOWN OF JAMESTOWN

ANN SCHNEIDER\*
COUNCILMEMBER, TOWN OF OAK RIDGE

CARLA STRICKLAND Mayor, Town of Pleasant Garden

> HOWARD MORGAN Mayor, Town of Sedalia

FRANK BRUNO COUNCILMEMBER, TOWN OF STOKESDALE

> GAIL DUNHAM Mayor, Town of Summerfield

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DARRELL FRYE\*
RANDOLPH COUNTY
BOARD OF COMMISSIONERS

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DAVID SMITH Mayor, City of Asheboro

PERRY CONNER
MAYOR, TOWN OF FRANKLINVILLE

FILMORE YORK Mayor, Town of Liberty

DANNY SHAW Mayor, Town of Ramseur

RENEE BRYANT\*
ALDERWOMAN, CITY OF RANDLEMAN

DAVID FERNANDEZ MAYOR, TOWN OF SEAGROVE

JESSE HILL Mayor, City of Trinity

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ROCKINGHAM COUNTY
BOARD OF COMMISSIONERS

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COUNCILMEMBER, CITY OF EDEN

BRENDA PLATT Alderwoman, Town of Madison

JEFF BULLINS MAYOR, TOWN OF MAYODAN

JAMES FESTERMAN COUNCILMEMBER, CITY OF REIDSVILLE

LORI ARMSTRONG Councilwoman, Town of Stoneville

DENNIS PASCHAL III Councilmember, Town of Wentworth

### STOKES COUNTY

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STOKES COUNTY
BOARD OF COMMISSIONERS

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RICK MCCRAW\*
COUNCILMEMBER, CITY OF KING

CHARLES BYRON
COMMISSIONER, TOWN OF WALNUT COVE

### **SURRY COUNTY**

VAN TUCKER\*
SURRY COUNTY
BOARD OF COMMISSIONERS

WAYNE ATKINS Commissioner, Town of Dobson

> SAM BISHOP Mayor, Town of Elkin

STEVE YOKELEY\*
Commissioner, City of Mount Airy

DWIGHT ATKINS\* Mayor, Town of Pilot Mountain

### **YADKIN COUNTY**

KEVIN AUSTIN\*
YADKIN COUNTY
BOARD OF COMMISSIONERS

BONNIE LASKY Commissioner, Town of Boonville

> ARCHIE HICKS Mayor, Town of East Bend

WAYNE MOORE\*
Commissioner, Town of Jonesville

MONTA DAVIS-OLIVER COMMISSIONER, TOWN OF YADKINVILLE

### MONTGOMERY COUNTY

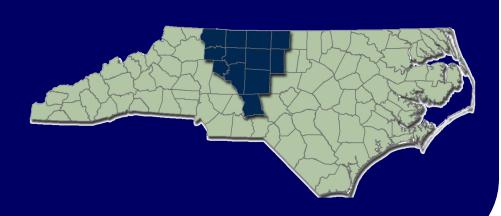
JACKIE MORRIS\*
MONTGOMERY COUNTY
BOARD OF COMMISSIONERS

JIMMY BLAKE\*
MAYOR, TOWN OF BISCOE

LAYTON BOOKER Commissioner, Town of Candor

JOSEPH (CHIP) MILLER, JR. MAYOR, TOWN OF MOUNT GILEAD

DAMON PRINCE Commissioner, Town of Troy



# **PTRC Cares—Community Initiatives**

Improving the areas where we live, work, and play.

PTRC staff members recognize that the Piedmont Triad is a special place to live, and we look for ways to give back to our communities. During the past year, PTRC staff spearheaded a number of initiatives designed to give back.

- Providing breakfast to local firefighters,
- Annual Holiday Food Drive for the Food Bank of NWNC and through Rockingham County RSS (Criminal Justice) in partnership with local churches,
- Christmas Presents for Kids (through the PTRC Criminal Justice division),
- Meals on Wheels deliveries,
- Annual School Supply Drive for a local elementary school.



Kernersville firefighters enjoy breakfast and snacks provided by PTRC Staff, September 2017







# Finance & Budget THE 2017/18 BUDGET AT A GLANCE



### The 2017-18 budget was \$31,421,073

Our 3 largest program areas, Aging, Workforce, and Housing, account for 88% of the PTRC budget. Much of the funding for those programs is then passed through to participants and service providers for the direct benefit of citizens in the region.



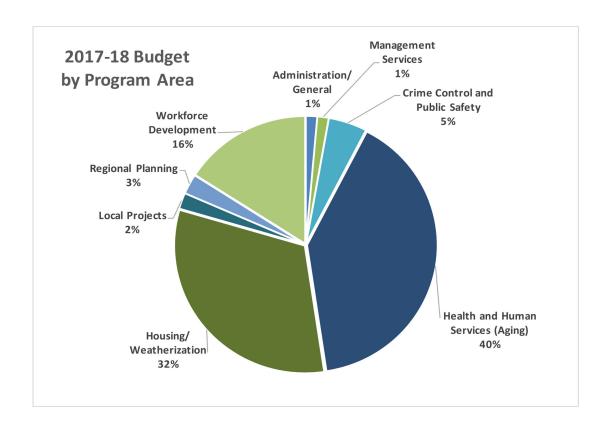
### Membership Dues totaled \$578,029

Membership dues represented just 1.8% of our annual budget. More than half of member dues were used as the required match for aging and regional planning programs. The remainder was used to support Board functions.



### Funding pass through amounts and grant funding secured by the PTRC—\$ 24,372,232

In return for a region-wide investment of \$578,029 in annual dues, PTRC member governments received over \$24 million in grants—a \$42 return on each dollar invested in dues.



For more information about Finance & Budgeting at the PTRC, please contact Robin Shelton at (336) 904-0300 or rshelton@ptrc.org.

# Services for Members-City & County Managers' Meetings

For a number of years, the PTRC has sponsored an annual manager's meeting, generally focused on budget issues. However, based on input from our members, we have expanded how often we get together with managers of our member cities, towns, and counties.

In the past year, managers from across the region have gathered to hear about Proactive Law Enforcement Risk Management from Tom Anderson, a Public Safety Risk Consultant from the NC League of Municipalities.

Later in the year, the group gathered at the NC Zoological Park in Asheboro to learn more about the cooperative efforts and fundraising that led to the Asheboro site being selected over 40 years ago, and the efforts of all local governments in the region that are needed to continue to grow the facility. The group was then given a behind the scenes tour of the facility.

On the Dino Bus touting the NC Zoological Park.

In March, approximately 45 city and county managers attended the annual budget preparation meeting in Kernersville. PTRC has been holding an annual budget preparation meeting for local government budget and management staff to discuss up-coming fiscal year concerns for almost two decades.



A group of Region G Managers at Innovation Quarter in Winston-Salem



The final meeting of the year was a tour of Innovation Quarter in downtown Winston-Salem to discuss economic development, urban redevelopment, and talent attraction. Thanks to Innovation Quarter staff for showing regional managers the cutting edge facilities that Innovation Quarter has, and how this redevelopment project is transforming downtown Winston-Salem and the entire economy of the region.

For more information about Member Services at the PTRC, please contact Matt Reece at (336) 904-0300 or mreece@ptrc.org.

# **Area Agency on Aging**

The Piedmont Triad Regional Council Area Agency on Aging (PTRC AAA) continues to serve the older adult population and their caregivers by partnering with 48 non-profit, for-profit and county agencies across the twelve counties of the Piedmont Triad region.



In the past year, direct services were provided to approximately 35,000 older adults in the region.

## Quality Assurance & Compliance Monitoring

Quality assurance of funds administered, one of the fundamental responsibilities of the PTRC Area Agency on Aging, is ensured through programmatic and fiscal monitoring of funded partners. The ultimate goal of monitoring is to make certain quality services are provided to older adults without interruption. Monitoring is a year-long process which involves, among other things, the provision of technical assistance to, and the conducting of pre-monitoring visits with, funded partners. The monitoring process culminates each year with onsite monitoring visits to funded partners. The PTRC Area Agency on Aging uses an electronic monitoring process for all

the on-site monitoring visits that are conducted, and continues to lead the other state Area Agencies on Aging with this electronic monitoring process. During SFY 2018, the PTRC Area Agency on Aging conducted 36 on-site monitoring visits. Non-compliance issues were only found during 3 of the on-site monitoring visits. The low number of non-compliance issues found during the on-site monitoring visits is largely attributable to the technical assistance provided and the premonitoring visits conducted prior to the on-site visits.

During the final months of SFY 2018, the PTRC Area Agency on Aging was



monitored by staff from the NC Division of Aging and Adult Services for six services. This monitoring involved eight staff members from the Division and included a review of the PTRC Area Agency on Aging's monitoring records from the on-site monitoring visits to funded partners. At the conclusion of the North Carolina Division of Aging and Adult Services monitoring of the PTRC Area Agency on Aging for SFY 2018, there were no items of technical assistance furnished, and there were no items of noncompliance cited by the North Carolina Division of Aging and Adult Services.

### AAA Provides Caregiver Support

When caregivers of loved ones with dementia are dealing with the day-today challenges, they need a break to remember what their 'previous life' was all about. They often need to schedule a 'normal' vacation with their family to go to the beach, for example.

One frantic caregiving caller had scheduled a long weekend with her son to take a break from her husband (in his early 60's) who has late-staged Alzheimer's disease. She was having difficulty knowing where to turn for help, and PTRC connected her with a county partner for respite funding and service. She and her son went to the beach, while her husband was placed in a skilled care facility for the long weekend. As it turned out, he was sent to the ER for his behaviors and

combative episodes during that time, but the caregiver chose to finish her beach weekend because she was at the breaking point herself.

Another story was a woman who had not seen her son in two years because he lived out of state. She was caring for her husband (step-father to the son), and had been invited to her sister's wedding in Ohio. She had not seen her sister in years either, but her son offered to come down, pick up his mother, and drive her to the wedding, which she had figured she would not be able to attend. The county provider contacted PTRC for approval to help serve this caregiver's need, and then put actions in place to assess the husband and place him for a week in an arranged facility.



It's all about meeting the needs of the caregiver, especially when they are nearing a breaking point. The communication between our office and our funded partners can result in meaningful details to help serve individuals.

For more information on the Area Agency on Aging, please contact Blair Barton-Percival at (336) 904-0300 or bbpercival@ptrc.org.

### Just a Few Ways the AAA Works in the Region!



### Advocacy

Pictured left—Representatives of the Region G Senior Tar Heel Legislature meet in Chapel Hill. Our delegates to the STHL serve and support Older Adults through legislative advocacy. For 14 of the past 20 years, the speaker of the NC STHL has been a representative of the Piedmont Triad. PTRC provides staff support to the STHL, and we are grateful for their service.

### Training

Pictured left– Aging representatives from across the region are certified as Living Healthy trainers in December of 2017.





To ensure community input and to stretch limited funding, the AAA recruits and trains dozens of volunteers for advisory committees, planning committees, and for lay leader training. In honor of National Volunteer Week, the AAA sponsored a volunteer appreciation luncheon in

April of 2018.

### 7th Annual Elder Abuse Walk, Roll, & Stroll

Over 600 participants and volunteers showed up on a 90+ degree early-June day for our 7th annual Elder Abuse Walk. Snow cones were the ticket for staying cool in the heat.



# AAA Becomes Certified as an Approved Medicare Provider for Diabetes Training and Nutrition Therapy



In November of 2017, PTRC became an approved Medicare Part B Provider for two services: Diabetes Self-Management Training, and Medical Nutrition Therapy.

The first set of services was offered in Yanceyville in April through June of 2018. The AAA collaborated with the Caswell Family Medical Center (CFMC) and the Caswell County Senior Center in order to provide these services. We received six referrals from CFMC and 14 individuals were self- referrals who learned about the program through the marketing at the senior

center and the local newspaper. Fifteen individuals received services and twelve individuals completed at least 4 out of 6 sessions and met with the registered dietitian for one-on-one counseling.

Early results from the class show that on average, participants went from sometimes feeling overwhelmed by living with diabetes to never feeling overwhelmed. There was also an increase in medication adherence and in self-foot checks. On average, there was a six-pound weight loss among participants.

Additionally, participants who had an A1c as high as 10.1 at the start of the program already saw a significant drop just over the course (for example one participant's A1c went from 7.5 to 6.2). Follow-up will be conducted at 6 months and 1 year with program participants and their physicians.

### Age Well Programs Offered Through the PTRC AAA

Chronic Disease Self-Management Program (CDSMP)

Diabetes Self-Management Program (DSMP)

Chronic Pain Self-Management Program (CPSMP)

A Matter of Balance

Tai Chi For Arthritis

Powerful Tools for Caregivers

Geri-Fit

Walk with Ease

### By the Numbers

In the past fiscal year, the Area Agency on Aging hosted 59 workshops covering eight different program areas (listed on the left). Our programs focus on chronic disease self-management, fall prevention and caregiving.

Through the Age Well Community Programs, we served 804 seniors, individuals with disabilities, caregivers and their families. That is up from just under 500 people in the previous year. As the population ages and more and more seniors age in place, the need for these training programs and health management tools becomes even greater. In the future, the AAA hopes to reach more people who can benefit from these programs.













# **Management Services**

### Providing Resources in Selection Decisions

Familiar is the classic interview where a candidate presents information and responds to questions and answers from a hiring manager or even a panel of interviewers. Occasionally, a selection process may need further thought and consideration than the classic interview question and answer format. An assessment center can provide an additional resource in selection decisions.

In 2017-2018, PTRC provided assistance to the Town of Mooresville in the selection of a Fire Marshal. This cooperative project with the Centralina Council of Governments assisted Mooresville by developing a process where candidates demonstrated

competencies and engaged in job related exercises. Job related exercises included role play, scenario response, presentation, and problem solving. Most critically, the process includes the input of assessors. Assessors are subject matter experts that participate in evaluating and scoring the demonstrated competencies and performance of the candidates in the exercises.

The Town of Mooresville benefited from the participation of Jay Mebane, Assistant Chief / Fire Marshal with the Burlington Fire Department, Reidsville Fire Marshal Jay Harris, Fire Chief Allen Cain with the Town of Cary, and Deputy Chief Brian Evans with the City of High Point. The applied judgment



of the assessors, working through a well constructed assessment center process, yields results that employers can be confident with when making hiring decisions. Assessment centers can be particularly useful to review and determine aptitude and fit in positions where a high degree of technical competency is required. It can also be a good tool to use if multiple incumbent candidates are being considered or in promotional situations.

If you are interested in seeing how an assessment center process might benefit your agency please contact Matt Reece, PTRC Assistant Director at (336) 904-0300.

### 2017-2018 Management Services Projects

Alamance County C-Com recruitment and retention Asheboro class and pay study Asheboro HR Director search Avery County class and pay study Bladen County job description review Burlington class and pay study Gastonia Housing Authority class and pay Centralina COG class and pay study Lincoln County class and pay study Mooresville class and pay study Denton class and pay study Denton HR policy development Forsyth County various class & comp work Gibsonville personnel policy review Hickory class and pay study High Point class and pay study Jamestown class and pay study

Kernersville class and pay study King class and pay study Land of Sky personnel policy review Mocksville class and pay study Mocksville personnel policy review Moore County class and pay study Moore Schools class and pay study Mooresville Fire Marshal Assessment Center New Bern class and pay study Newton class and pay study Oak Ridge class and pay study Randleman Manager Search Randolph County class and pay study Reidsville class and pay study Robeson County class and pay study WPCOG class and pay study Yadkin County class and pay study

# **Criminal Justice Initiatives**



### OUR CRIMINAL JUSTICE PROGRAMS MAKE A DIFFERENCE BY

• Changing Participants' Lives
Saving Money and Incarceration Costs

• Reducing Recidivism



The PTRC Criminal Justice Division serves 23 counties across NC. Our state and nationally recognized programs — Project Re-entry, PreTrial Release, and Treatment for Effective Community Supervision-Recidivism Reduction Services (TECS-RRS) — served 3,034 participants in 2017-18. Programs are operated by PTRC staff, contractors, and partner agency staff who are assigned to and managed under the Criminal Justice Department.

### **Recidivism Reduction Services (RRS)**

Total Number Served: 947 people in 7 counties

### **Pretrial Release Services**

Total Number Served: **401 participants in 4 counties;** Successful/active participation rate of 84%.

### **Project Re-Entry**

Total Number Served: 1,686 in 23 Counties

Total Served, All Programs: 3,034



| Program Participants by County                |     |  |
|---|-----|--|
| Rowan County                                  | 504 |  |
| Surry County                                  | 358 |  |
| <b>Forsyth County</b>                         | 297 |  |
| Wilkes County                                 | 236 |  |
| <b>Iredell/Alexander Counties</b>             | 214 |  |
| <b>Buncombe County</b>                        | 201 |  |
| Catawba County                                | 197 |  |
| Rockingham County                             | 187 |  |
| <b>Henderson County</b>                       | 182 |  |
| Edgecombe/Nash/Wilson/<br>Northampton/Halifax | 121 |  |
| Yadkin County                                 | 120 |  |
| <b>Davidson County</b>                        | 111 |  |
| <b>Stokes County</b>                          | 110 |  |
| <b>Davie County</b>                           | 106 |  |
| <b>Guilford County</b>                        | 90  |  |





### Local Re-entry Councils

In 2016, Forsyth County Project Re-entry hosted a meeting featuring a presentation by the Director of Rehabilitative Programs and Services for the North Carolina Department of Public Safety. This meeting served as the beginning of the formation of the Forsyth County Re-entry Council. The "Council" is a community-based partnership of over 100 organizations, faith-based and grassroots efforts, elected officials, community residents, former offenders, employers, community safety initiatives, and others concerned about men and women returning home after incarceration.

In FY 17-18, the Forsyth Re-entry Council officially joined a state network of thirteen (13) other Councils across North Carolina working directly with the NC Department of Public Safety. This is the first county-wide effort of its kind, serving as a single portal of entry for justice-involved individuals who are seeking services and support.



The first annual Community Re-entry Expo in Winston-Salem drew over 100 attendees and 40 vendors

In April of 2018, the Council hosted a county-wide Community Re-entry Expo. This day was recognized by the Governor's

Office, the NC Attorney General's Office, Forsyth County, and the City of Winston-Salem. Several state and local dignitaries were present and offered their support, and over 100 visitors networked with nearly 50 community partners. The Community Re-entry Expo will now become an annual event, and we look forward to growing the Re-entry Council effort for the Winston-Salem/Forsyth County area.



Forsyth Re-entry Council and Local Advocates: from left - Regina Hill, Winston-Salem Auxiliary Programs Coordinator; Robin Howell, PTRC Criminal Justice Program Director; Pam Peoples-Joyner, WSPD Community Relations Specialist; Fleming El-Amin, Forsyth County Commissioner; Lieutenant Brian Dobey, WSPD; Gloria Whisenhunt, Forsyth County Commissioner; Michael Thomas, Project Reentry Coordinator; DD Adams, Winston-Salem City Council; Rebecca Sauter, PTRC Project Reentry Coordinator; Amber Humble, Stepping Up Program Supervisor; Hugh Harris, Department of Justice Outreach and Policy Counsel.

### In Memoriam - Crystal Hodges

Crystal Hodges was referred in early 2017 to Surry County Recidivism Reduction Services (RRS) while serving probation for drug-related offenses. Crystal had struggled with addiction for nearly twenty years, and that problem was the root of her criminal lifestyle. She had separated from her husband, lost her home, lost custody of her children and could not maintain employment. Crystal recognized the pain she had caused her entire family, was sick and tired of all the loss, and was ready to do whatever she had to do to change her life. RRS became a central part of that commitment.

While in RRS, Crystal attended cognitive behavioral intervention groups, substance abuse treatment and support services faithfully and completed all assignments. She missed only one class during many months with the program due to the death of her grandmother. Upon sharing her experiences and openly telling others how she was working to avoid past



behaviors, she quickly became a positive influence and peer support for other members. On multiple occasions, other participants told her she was their inspiration.

Crystal worked tirelessly to complete RRS, pass all drug screens, keep all appointments with probation, and comply with her supervision requirements. From her personal goals, she reunited with her husband and later regained

custody of her two daughters. Crystal and her husband were able to get their own home and started their own logging business. She also became very active in church, even planning a jail ministry with her husband. Finally, by the summer of 2017, Crystal had the life that once seemed impossible.

In July 2018, at the age of 36, Crystal Hodges died in a tragic work accident. At the time of her death, she was doing what she loved: logging alongside her husband. The devastating loss of Crystal has been an unthinkable trial for her husband, children, family and all who knew her, but they gain strength in knowing she had found peace and joy before her passing. Crystal's life demonstrated the hope for change, the heart to overcome and the will to thrive against odds that seem insurmountable. As stated by her husband, "She wanted to help people who also struggled with what she went through to help them see recovery was possible. Her motto for living was 'Let Go and Let God'."

King Gadson successfully graduated from Project Reentry pre-release programming at Davidson Correctional in July of 2017. At the time, he was serving an eight year sentence as a habitual felon. He was released in late 2017 and moved back to Guilford County.

Upon his return to the community, he immediately followed up with the Project Reentry pre- to post-release program model and contacted local Guilford staff to assist him in implementing his post-release case plan. King presented with humility and a sincere desire to start a new life. He wanted to become a productive member responsibilities as well. Because of his of the community and was ready to work towards personal goals.

One major goal was to attend truck driving school and obtain his commercial driving license (CDL). Project Reentry contacted a couple of community partners to inquire about financial assistance, but each time there King's dedication is a testament to not were barriers to prevent moving forward. King remained steady and positive, however, and continued to work with Project Reentry on

preparing to be work ready when an opportunity came. He also focused on reuniting with his family and rebuilding relationships that had been tested during his incarceration.

Finally, in March of 2018, Project Reentry was able to secure a scholarship for King to take CDL classes. He enrolled right away and successfully completed the training. Only weeks after finishing classes, King obtained employment as a tractor trailer driver with a national trucking company.

King's commitment and hard work also paid off in managing his legal excellent compliance with post-release supervision, he was granted an early release by the court. This welcome news allowed King to better meet his employment needs by being able to take on driving jobs that will be cross country and long-term.

giving up. He did not allow temporary setbacks to keep him from pursuing his goals, and he has remained optimistic and thankful throughout his transition.



We wish him the very best in his new career!



When **Ronnell Jackson** received a 34-year active sentence in 1984, Ronald Reagan was president, and VCRs were the big technology of the year. Few households had a personal computer, the world wide web was still five years away, and very few people had cell phones. As Ronnell adjusted to his new reality, he realized he had an opportunity to change himself and the rest of the time he had. He earned his GED, completed masonry class, and was part of the first dental technician class in his prison. He also found a new interest in writing short stories for children and even won a couple of awards for his stories while incarcerated.

When the time finally approached for his release in 2018, Ronnell experienced a flood of emotions. His biggest and consistent emotion, however, was fear. On his first day out when released to Forsyth County, Ronnell's first post-prison meal was a BIG decision. He was now free to go to a restaurant and have a meal with his family, but he struggled with deciding on a selection from the menu. Simple decisions like these had not been his to make for so long, and this one was just the beginning of navigating through a world that was almost unrecognizable from the one he left behind years ago.

Project Reentry staff, assisting as certified peer support specialists, have helped Ronnell every step of the way through this journey. They taught him how to use and text from a smartphone and connected him to a volunteer that is helping him learn the basics of computers. Ronnell has also been utilizing the services of Project Reentry's primary partner, Goodwill NWNC. He has been attending Career Connections weekly, learning programs to increase his typing skills. He also enrolled in a paid work experience program and began working at a local Goodwill retail store. Ronnell has a long way to go in fully adjusting to life in 2018, but he feels confident knowing he has the support of Project Reentry behind him. His next goal is to become a bookkeeper, and Project Reentry will continue to assist him in achieving this aspiration.



Tammy Jones was released to Yadkin County Pretrial Release in early 2018 after being charged with several drug offenses. At the time of her arrest, Tammy was disabled and in the process of applying for disability after battling multiple sclerosis symptoms for some time.

Upon her release Tammy was assessed as high risk for having a substance use disorder. She expressed her desire to get clean and sober and to break the cycle of drug use in her life. Pretrial Release staff facilitated Tammy's initial placement into residential treatment, and she committed to the recovery plan. Tammy successfully completed the residential program and immediately followed up with a 12-week intensive outpatient substance abuse treatment program in the community. Again, Tammy successfully completed the treatment recommended. After completing that program, Tammy began attending AA/NA meetings in the community, participating in a remarkable 125 meetings in 125 days.

After gaining her life back by achieving lasting sobriety, Tammy was better able to manage her MS symptoms and her physical health improved. She gained employment with a local restaurant and began being a primary caregiver to her grandchildren. Today, Tammy remains committed to her recovery and is an example of how commitment to change and dedication to recovery can help a person reclaim his/her life.

When **Scotty Nester** was referred to Stokes County Recidivism Reduction Services (RRS) by his probation officer, he had a history that included being a gang member. He had been in and out of criminal trouble since he was nine years old. Scotty was not initially interested in trying to get help. In fact, when RRS staff contacted him to schedule his intake, he said his first thoughts were "Oh no, this will never work!" Nevertheless, in order to remain His RRS facilitator welcomed his compliant with court orders, Scotty showed up for intake and began services the next week.

Shortly after he started RRS cognitive behavioral intervention classes, something started to change in Scotty. He saw a younger version of himself in some of the participants. As he listened to mistakes other participants were making in their lives, he recognized

the path they were heading down and felt something stir inside him to help them. He felt compelled to try to do something to help them turn their lives around before they ended up in a lifelong pattern of criminal behavior or, worse, dead. It was a life changing shift.

Scotty began to attend classes in earnest and worked to become a group leader. leadership and mentorship to the class and encouraged him to use peer support skills in assisting his classmates. Scotty's confidence grew and he began to experience something he had never known: changing his own life by helping others.

Scotty completed RRS as an exemplary participant and set out to achieve other goals he identified while in the program.

He has since secured his CDL license and **HVAC** certification for employment use, and he has completed an Open Water Dive class. Perhaps Scotty's greatest accomplishment is that he has become an ordained minister with a



radio ministry and is doing outreach services to the homeless. Scotty's life has come full circle and he is committed to making his life count for helping others. We congratulate Scotty on his new life and purpose!

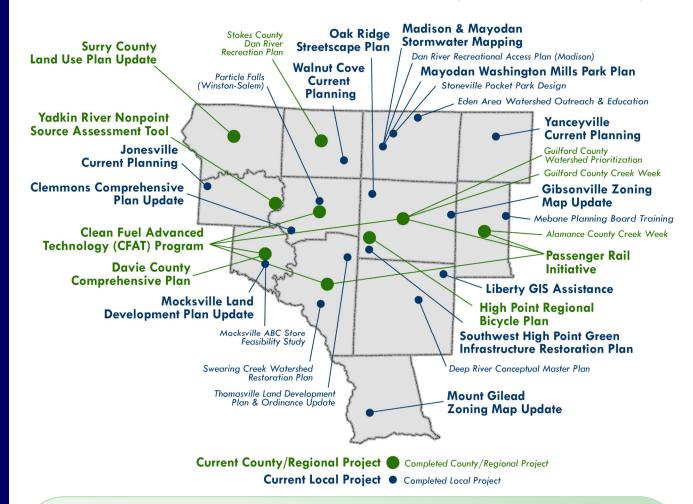
# **Regional Planning**

Planning staff work with member governments, local officials and the public to address a wide range of local and regional planning issues related to the economic, environmental, and social well-being of communities throughout the region.

### Current & Recent Planning Projects

The map below highlights projects the department has worked on in the 2017-18 fiscal year. The department offers local governments a diverse array of services including:

- ♦ Bicycle, Pedestrian & Trail Planning
- ♦ Parks & Recreation Master Plans
- ♦ Site Selection Studies
- ♦ Ordinance Development
- ♦ Current Planning Services
- ♦ Outreach & Education
- ♦ Environmental Planning
- ♦ GIS & GPS Mapping
- ♦ Meeting Facilitation
- ♦ Strategic Planning
- ♦ *Land Use Planning*
- ♦ Board Trainings



### **Grants Awarded:**

- Passenger Rail Promotion Program received \$73,815 from the Congestion Mitigation and Air Quality Improvement (CMAQ) Program
- Clean Fuels Advanced Technology (CFAT) program received \$45,000 from the CMAQ Program
- Madison & Mayodan Stormwater Infrastructure Mapping & Assessment received \$17,579 from NC DEQ 205(j) Water Quality Management Grant Program

### Stormwater SMART

Stormwater SMART staff strives to provide fun, hands-on activities for all ages that inspire watershed stewardship and inform citizens about water quality. Stormwater SMART provides direct educational programs to schools, civic clubs, scouts and other groups; hosts booths at fairs and festivals; develops educational materials; and works with local libraries and summer camps.



### **Direct Education Reach:**







5,496 Students 656 Schools 694 On-Site Staff Hours

### Mass Media Services (New!)

New to our program in 2018 is the addition of mass media services for stormwater education. Partnering with the Clean Water Education Partnership in Raleigh, Stormwater SMART will begin airing a series of educational videos through a variety of media outlets in the Triad area.



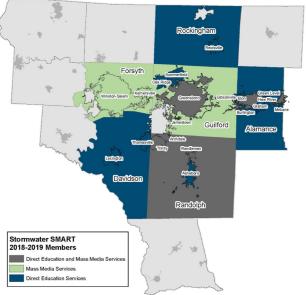
### Alamance Creek Week

In March 2018, Stormwater SMART hosted the 1st Annual Alamance Creek Week, hosting over 30 events.



Removed more than 10,000 pounds of trash

Collected more than 51 pounds of medication



### Piedmont Legacy Trails

The efforts of the Piedmont Legacy Trails continues to grow. Expanding our AmeriCorps partnership, member Kayla Todd was brought on to be the first dedicated staff person to the trail effort aimed at making the region a trails destination. She coordinated the 3rd annual Trails Summit, presented a resolution of support to several member governments and coordinated the regional steering committee discussing trail designation guidelines, fundraising strategy, summit logistics, implementation strategy and other trail issues from across the region. We look forward to a continued partnership with the Piedmont Land Conservancy and member governments on this important long term effort to connect our Piedmont Triad communities via a network of trails and greenways.



100 Attendees at the 3rd Annual Piedmont Legacy Trails Summit



12 Government boards adopted a resolution of support



Kayla Todd, AmeriCorps Member

### Transportation News from the Rural Planning Organizations (RPOs)

Both the Northwest Piedmont RPO and the Piedmont Triad RPO have worked diligently with our local member governments to prioritize major transportation projects in our region, serving as input to the Draft State Transportation Improvement Program (STIP). Final news about which projects will receive funding will be released at the end of 2018. MONT TR



18 Projects totaling \$1,309,288,000 submitted by the Piedmont Triad RPO



27 Projects totaling \$832,290,000 submitted by the Northwest Piedmont RPO





# **Regional Development Corporation**

Economic and Community Development

The Piedmont Triad Regional Development Corporation (PTRDC) is tasked with implementing activities that further community and economic development and social welfare in the twelve-county Piedmont Triad region.

### Business Investment Fund

The Piedmont Triad Regional Development Corporation secured funding from the EDA and Golden LEAF Foundation for a \$2 million locally controlled loan fund called the Business Investment Fund. This fund will be used to finance start-ups and expanding small and medium sized businesses here in the Piedmont Triad. Interest rates will vary with the prime rate, but are decided locally with options on terms for different types of assets (e.g. land vs. equipment). Funds can be used for the following in a variety of businesses and industries:

- Construct new buildings
- Renovate existing structures
- Purchase land

- Purchase buildings
- Purchase machinery and equipment
- Provide working capital



For more information or to apply, contact:
Ruben Gonzales
Loan Program Administrator
rgonzales@ptrc.org
(336) 904-0300 ext. 1107

### \$2.6 Million in Economic Development District Funding

The US Department of Commerce announced a Public Works and Infrastructure Grant of \$2 million dollars for Davie County for the East Davie Water and Sewer Expansion. The project will serve the Eastern Davie Sewer Area located in the northeastern part of the County. This grant will be administered by the PTRDC and is expected to create or retain 275 jobs and generate \$34,000,000 in private investment.

The US EPA announced a \$600,000 Brownfields Coalition Assessment Grant for the Piedmont Triad Region. The coalition grant will be focused in the advisory communities consisting of Thomasville, Mayodan, and Winston-Salem for Phase I and Phase II assessments. The PTRDC anticipates funds to be available to assess additional sites across the Piedmont Triad region.

The US Department of Agriculture announced a \$30,000 Planning Grant for the Piedmont Triad Regional Development Corporation for the planning and assessment of the Piedmont Triad Regional Food Council. This work will support agriculture and food system development across the region.







### Triad Tomorrow—Comprehensive Economic Development Strategy

Triad Tomorrow is based upon four comprehensive goals for development in the Piedmont Triad Region:

# • To Build on the Region's Competitive Advantages and Leverage the Marketplace

To achieve true prosperity, the Piedmont Triad will successfully coordinate efforts to build, grow, and maintain robust, competitive areas of prosperity and innovation across the region.

# • To Establish and Maintain a Robust Regional Infrastructure

To remain competitive in a growing global economy, the Piedmont Triad should make the revitalization and improvement of state and local infrastructure a priority for funding.

# • To Create Vibrant, Healthy, and Resilient Communities

The Piedmont Triad must take a more intentional approach to providing healthy lifestyle options as a way to attract the best and brightest while also helping to minimize the costs of health insurance and medical care for companies and citizens.

### To Develop Talented and Innovative People

The Piedmont Triad region will need to employ a wide range of multi-faceted strategies to successfully train, recruit, and retain flexible, entrepreneurial, globally-oriented skilled workers with cross-cutting competencies sought by employers.



Triad Tomorrow was selected for the 2018 National Association of Development Organizations (NADO) Innovation Award. The CEDS will be recognized at NADO's 2018 Annual Training Conference in Charlotte, NC in October of 2018.



### Economic Development Tools

The Piedmont Triad Regional Development Corporation offers a variety of tools and services in order to help foster community and economic development across the 12-county Piedmont Triad region.

### **Regional Programs:**

- Business Investment Fund
- Regional Brownfields Program

For more information about how you can leverage these or other local options for you community and economic development projects contact:

Jesse Day

jday@ptrc.org (336) 904-0300

### **Federal Programs:**

- US Department of Housing and Urban Development
  - Community Development Block Grant (CDBG)
  - Section 108 Loan Guarantee
  - Community Development Float
- US Department of Agriculture
  - Rural Development Business Programs
  - Intermediary Relending Program (IRP)
- Economic Development Corporation
  - Public Works Grants
- Environmental Protection Agency (EPA)

# **Housing**



Ensuring that safe and affordable housing options are available to qualified households in the region.

The Piedmont Triad Regional Council's Housing Department currently has nine employees administering five related but separately funded housing programs that provide decent and safe housing for eligible low-income families, the elderly, and persons with disabilities in Alamance, Ashe, Caswell, Davie, Davidson, Guilford, Montgomery, Randolph, Rockingham, Stokes, Surry, Wilkes and Yadkin Counties.

Programs administered include the HOME program, NCHFA Single Family Rehabilitation programs, Urgent Repair, Weatherization Assistance, and Section 8 rental voucher assistance.

The HOME Program is administered on behalf of the Surry County Housing Consortium (Davie, Stokes, Surry and Yadkin Counties). Each year, the Surry County Housing Consortium receives an allocation from HUD to be used for home repair or construction, direct homebuyer assistance, or direct rental assistance. A board with individuals appointed from each Consortium member county oversees the distribution of funding in the program, so decision making on the best and appropriate use of the funds remains a local decision. Each county that is a member of the Consortium gets a voice in the distribution of funds.



During the past fiscal year, the Housing Department administered approximately \$1.2 million of HOME Program funding in Davie, Stokes, Surry and Yadkin Counties. Altogether, six new homes for low income citizens were constructed by Habitats, construction of a new 60-unit apartment complex was started with plans to be completed by the end of the calendar year, and funds were used to complete seven single family home rehabs.

The PTRC applies directly to the state Housing Finance Agency (NCHFA) for available Essential Single Family Rehabilitation (ESFR) funding. Counties are deemed eligible to receive funding on a rotating basis to rehabilitate owner occupied homes for eligible low income households. 2016 ESFR funding was awarded to the PTRC in four counties; 2017 ESFR funding was awarded to the PTRC in two counties and 2018 ESFR funding was awarded in six counties. In addition the PTRC was awarded a 2017 Urgent Repair grant in Stokes, Surry, Rockingham and Yadkin Counties which will repair up to 20 homes.

In January 2018, the PTRC Housing Department and Weatherization Department merged into Housing Services. The merger has allowed both departments to leverage funds quickly for homeowners in our joint counties.

### Weatherization Assistance Program

The WAP enables low-income families to reduce their energy bills by making their homes more energy efficient. Funds are used to improve the energy performance as well as the health and safety of dwellings for families in need.



# Energy Savings & Economic Benefit

- Annual utility savings of \$358 per
- \$1.3 million in energy savings region-wide
- Estimated \$2.69 in benefits for each dollar spent on program

# **Private Sector Jobs and Investment**

- 15 local subcontractors utilized that employ 130+ employees
- \$2.85 million economic impact regionally
- \$1.4 million in local retail sales



### Summary of FY 2017-18 Accomplishments

### Mount Airy Habitat for Humanity - \$111,469

Work has commenced on six units, three are homeowner occupied.

### **Davie County Habitat for Humanity** - \$30,000

Completed one unit in Mocksville from prior year grant funding.

### **Stokes County Habitat for Humanity** — \$27,000

One unit is underway and should be completed and occupied by the end of 2018.

### Jasper Pointe Apartments, Mount Airy - \$892,541

Construction underway with estimated completion date of December 2018.

### PTRC - \$111,469

Completed work on additional units in conjunction and separately with the Stokes and Surry ESFRLP grant – all Low Income homeowner occupied - in FY 2017/18. Several more are underway to be completed in FY 2018/19.

members continue to work hard and remain dedicated to ensuring that safe and affordable housing options are available to qualified families and deserving individuals in the region.

The PTRC Housing
Department staff

### **Miscellaneous**

The URP17 grant in Stokes and Surry completed 2 units in 2017/18 in Surry County. The grant will be completed by December 31, 2018.

The Surry County SFRLP15 is now closed and 7 units were completed. The PTRC was awarded the Surry County ESFRLP18 grant which should be underway during the 2020/2024 Consolidated planning period.

The PTRC was awarded the Davie County and Stokes County ESFRLP16. 2 units are underway on the Davie County Grant, and 4 have been completed in Stokes County with one underway. The PTRC continues its outreach efforts to reach more applicants. Meals on Wheels is being utilized to reach potential applicants in Davie and Stokes County. Participation is still encouraged to reach more people.

The Town of Yadkinville was awarded the ESFRLP16 for Yadkin County.

### Rental Assistance

The largest program administered by the PTRC Housing Department is the Section 8 rental assistance program in Surry, Stokes, Yadkin, and Davie Counties. The tenant-based Section 8 Voucher Program is authorized to fund and administer a maximum of 842 vouchers or homes for low-income families. At the end of this period, the Voucher Program supported 780 families. The average housing assistance paid each month for the period was approximately \$390 per family. The total rental assistance provided during this year was \$3,345,849. HUD requires that those in housing must recertify each year as to income, family status, and condition of the house. The PTRC has housing inspectors who average 30 re-certifications each month. Often, multiple visits must be made to obtain all the necessary information for recertification. In addition, PTRC has housing specialists who assist customers with the application process and gather information needed for qualifying. In addition to the almost 800 vouchers administered in the four-county region, another 750 families have been qualified for the program and remain on a waiting list. To keep the waiting list manageable, the lists are reviewed annually to purge those families that have found other housing means, have moved away, or have since become ineligible. It is a continuous and labor intensive process to continually seek to help out those who are in need of housing assistance and weed out those who no longer qualify for the program. Last year, PTRC housing staff logged more than 1400 calls from persons seeking housing assistance or needing additional information about the process.







### Workforce Development has a new name as of July 1, 2018

The Northwest Piedmont Job Training Consortium, made up of elected officials serving Caswell, Davie, Forsyth, Rockingham, Stokes, Surry and Yadkin counties, voted in June of 2018 to change the Workforce Board name. Effective July 1, 2018, the Northwest Piedmont Workforce Development Board's name changed to Piedmont Triad Regional Workforce Development Board.

We believe that the new name more accurately describes the area we serve and also alleviate some of the confusion that resulted with the previous name. The new name will be more recognizable to employers and partners around our region.



### NCWorks Career Centers

Goodwill Industries of Northwest North Carolina selected as new NCWorks service provider

Beginning July 1, 2018, Goodwill Industries of Northwest North Carolina will assume the role of direct service provider for Youth Services and for Adult and Dislocated Worker Talent Engagement, Talent Development, and Business Solutions for NC Works Career Centers in the Piedmont Triad Region.

# NCWorks CAREER CENTER

**New NCWorks Career Center Locations** 

NCWorks has new service locations in Forsyth and Rockingham Counties. The current locations are:

### **Forsyth**

2701 University Parkway, Winston-Salem

### Surry

541 West Pine Street, #300, Mount Airy

### Rockingham

8340 NC Hwy. 87, Reidsville

The Piedmont Workforce Development Program is an equal opportunity employer/program and auxiliary aids and services are available upon request to individuals with disabilities.

For more information on any PTRC Workforce Development initiative, please contact Wendy Walker-Fox at: (336) 904-0300 or wwalkerfox@ptrc.org.



### **Eastern Triad Workforce Initiative**

State funds in the amount of \$3.2 million were awarded to the Eastern Triad Workforce Initiative (ETWI), a public/private partnership that will provide work-based learning opportunities in Alamance, Guilford, Randolph and Rockingham Counties. The Eastern Triad Workforce Initiative will support the development and implementation of apprenticeship and on-the-job training programs in targeted industries throughout the region.

Led by the Community Foundation of Greater Greensboro, ETWI partners include local chambers of commerce, K-12 school systems, community colleges, apprenticeship programs and the workforce development boards. Local NCWorks Career Centers will help recruit employers and prospective employees for on-the-job training and will support that training. These efforts are designed to provide local industries with solutions to their workforce challenges, including a lack of applicants, even for jobs that pay well.

Regional business and education leaders are initiating a Talent Alignment Strategy for the Piedmont Triad. The purpose of the Strategy is to ensure education and workforce development efforts are aligned with the needs of employers and to coordinate existing education and workforce development initiatives currently underway throughout the region.

The strategic planning process is a joint effort between PTRC, Piedmont Triad Partnership, and the Greensboro Chamber with engagement from key funding partners. Avalanche Consulting and Council for Adult & Experiential Learning (CAEL) were engaged to facilitate and prepare the Strategy.

The plan is driven by six core goals for talent alignment, development and attraction, with top priorities being goals 1, 2 and 5.

- GOAL 1. The Piedmont Triad is recognized as an attractive destination to live, work and learn.
- GOAL 2. Employer engagement in the Piedmont Triad is coordinated, consistent and results-oriented.
- GOAL 3: K-12 students have access to and are engaged in world-class STEM and CTE Education.
- GOAL 4: Expand experiential learning and career services in higher education.
- GOAL 5: Disengaged populations are re-engaged in the workforce and supported in upskilling.
- GOAL 6: The Piedmont Triad has programs that support innovation and Entrepreneurship.

For more information or to get involved, visit: www.triadtalent.com

# **Initiatives of Workforce Development**



Piedmont Triad Regional Workforce Development Board is proud to have four NCWorks Certified Career Pathways in our region: Advanced Manufacturing, Healthcare/Nursing, Transportation & Logistics and Aviation.

Certified Career Pathways are integrated, seamless systems of education and workforce development programs, initiatives and resources that focus on matching worker preparation to employer need in high-demand occupations. The collaboration of industry champions, workforce boards, and community and education partners who participated in the certification process yielded road maps to employment. These road maps, or pathways, are the foundation for building a pipeline of workers to fill employer demand.

Certified Career Pathways have the endorsement of North Carolina's lead workforce agency, the NCWorks Commission. Certification indicates that career pathways meet eight best-practice criteria, ensuring sustainability of the pathway. Also, certification ensures enrollees of the best education, training and work-based learning opportunities as they pursue careers in high-demand occupations.

The Healthcare/Nursing Career Pathway was the first in our region to be certified by the NCWorks Commission, in November of 2016. The Aviation and Advanced Manufacturing Pathways were certified on August 16, 2017, while the Transportation & Logistics pathway was certified on November 15, 2017.



Piedmont Triad Regional Workforce Development Board collaborates with other regional partners to bring employers to the Triad

Piedmont Triad Regional Workforce Development Board, in collaboration with partners in economic development, chambers of commerce, community colleges and other regional partners, worked to bring Norwegian Cruise Line's new call center to the Triad.

In July 2018, Norwegian worked through NCWorks Career Centers to hire the first round of employees. Forty work-from-home call center reservations agents were hired in Phase I. Norwegian plans Phase II of hiring in the fall of 2018. In total, Norwegian plans to employ 200 in the Triad.

# Youth

# **Workforce Development**

# NCWorks IEXTGEN Your Future Starts Here

# Youth Programs





Aja and Daffany, pictured above, are two of the graduates of the innovative new PCA Pre-Apprenticeship program through ComForCare home care.

# Innovative Personal Care Assistant (PCA) Pre-Apprenticeship Program

Piedmont Triad Regional Workforce Development Board has a dedicated focus on healthcare/nursing through one of the region's Certified Career Pathways. In connecting with employers to help align talent to employers' needs, PTRWDB became aware of a workforce gap in the healthcare/nursing pathway. Employers identified a great need for entry level nursing staff, PCAs. However, training was not available for this position. PTRWBD recognized this as a perfect entry point for those with barriers to the pathway, and worked to help create a training and Pre-Apprenticeship program. The PCA certification leads to immediate gainful employment, and, if participants choose to continue in the pathway, can lead to an apprenticeship opportunity to help them move along the healthcare/nursing pathway.

The first group of ten students completed the training. 100% of the students received certification and are now employed.

# NCWorks CAREER CENTER

Number of Services Provided Through NCWorks & NextGen

To Individuals 152,160
To Businesses 21,381
To Youth 3,907

Services provided from July 1, 2017 - June 30, 2018



Youth in the Surry County NextGen Program, pictured above, worked as a part of a worked-based learning project to plan, design and install a nine hole disc golf course.

### **Disc Golf**

Mount Airy has a new disc golf course which is open to the public. The nine hole disc golf course was part of a work-based learning project for participants in the Surry County NextGen Youth Program.

The participants planned, designed, and installed the course with the help of Surry Community College's Dr. George Sappenfield, who actually invited disc golf in 1969.

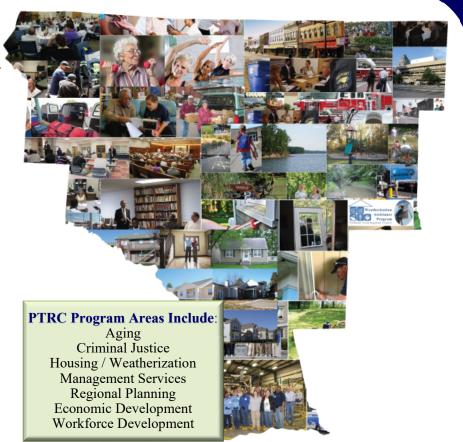
The NextGen youth also operate and maintain the disc golf course.

Local area NCWorks Career Centers and NextGen Youth Program operate under the guidance of the Piedmont Triad Regional Workforce Development Board and are a part of the state and national Workforce Innovation and Opportunity Act system.

# The Piedmont Triad Regional Council

is a voluntary association of local governments
—urban and rural—
authorized by state law to:

- Make and implement joint regional decisions
- Provide management, planning, and technical services to local governments
- Identify and solve short and long-term problems best addressed at the regional level
- Bring together local elected officials on a regular basis, giving them an opportunity to form working relationships
- Promote regional issues and cooperation among members



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