COUNTY OF MONTGOMERY

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MONTGOMERY COUNTY PUBLIC UTILITIES DEPARTMENT WATER SYSTEM ID# 03-62-010 PRESS RELEASE

FOR IMMEDIATE RELEASE Monday, July 6, 2020 Eric Johnston, Water Superintendent eric.johnston@montgomerycountync.com

PUBLIC SERVICE ADVISORY

Please be informed that recent reports of County water discoloration, odor, and a "dirt" taste have been confirmed and samples are being analyzed to identify the specific cause. Nevertheless, the water is safe to drink and the County apologizes for any inconvenience.

Recent construction at the water treatment plant included the temporary relocation of equipment used for filtration cleaning. The conjecture at this point is that the relocation of scouring equipment reduced the effectiveness of the process and contributed to the taste and odor residue. The indicative samples were pulled today at various end points in the County transmission system. The main transmission lines are showing no indications of discoloration or odor. This indicates that the issue(s) are being resolved as new water is being pumped throughout the County.

Again, while the water maybe aesthetically unpleasing, it is safe to drink and no additional action is required. The County has been flushing water lines and ALL tests across the County report safe and effective chlorine levels, thus assuring the water is safe to consume.

Please contact Montgomery County Public Utilities at (910) 572-1221 with any questions.

Thanks you.