

Many Choices.  
One Provider.

RANDOLPH  
CONNECTION

# HOW FAST IS YOUR INTERNET?

100 MBPS



500 MBPS



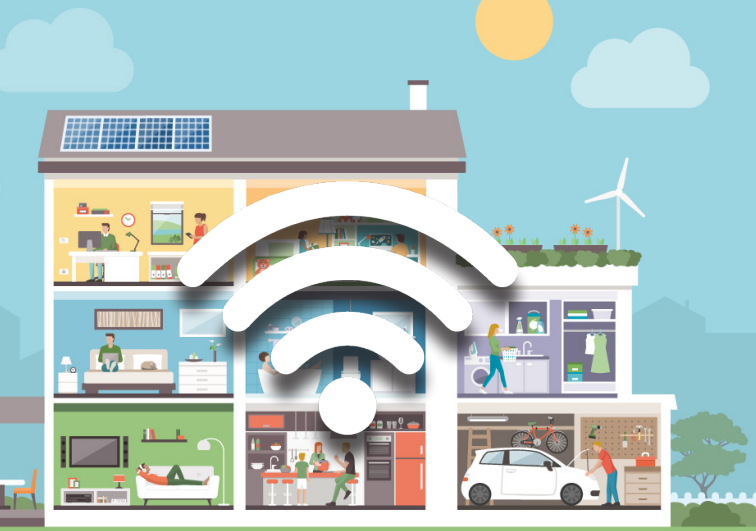
1 GBPS



Today's internet service is a lot different when compared to a few years ago. The way we use the internet has changed drastically. We are no longer using just computers to access the internet. We have moved to gaming systems, security systems, appliances, mobile devices, and even light bulbs. These are just a few examples of how we use the internet. With technology evolving rapidly, we know how important it is for our customers to have the best service as possible; so, we decided to upgrade our internet plans to benefit you. See chart for our faster plans.

	INTERNET ONLY			PHONE & INTERNET		
	\$82.95	\$122.95	\$152.95	\$87.95	\$137.95	\$167.95
<b>UNLIMITED LOCAL TELEPHONE</b>				✓	✓	✓
<b>CALLING FEATURES</b>						
VoiceMail				✓	✓	✓
Caller-ID				✓	✓	✓
Call Wait ID				✓	✓	✓
Anonymous Call Rejection				✓	✓	✓
Call Return (*69)				✓	✓	✓
Repeat Dialing (*66)				✓	✓	✓
3-Way Calling				✓	✓	✓
Call Forwarding				✓	✓	✓
Wire Maintenance				✓	✓	✓
Long Distance				Unlimited	Unlimited	Unlimited
<b>HIGH SPEED INTERNET</b>	up to 100x50 Mbps	up to 500x250 Mbps	up to 1 GIGx500 Mbps	up to 100x50 Mbps	up to 500x250 Mbps	up to 1 GIGx500 Mbps

\*Chart is for Residential Pricing. The unlimited long distance is for voice calls terminating within the continental U.S. (excludes Hawaii & Alaska) only.



## ARE YOU MISSING WIFI COVERAGE IN YOUR HOME?

If your home has rooms where you experience a poor Wi-Fi connection, or no connection at all, the problem isn't with your internet service. It is with your Wi-Fi network. Our MyHome Wi-Fi router will give you a better performance while using your many internet connected devices. Outdated wireless routers can cause your signal to drop or even slow down your connection speed. Upgrade to our MyHome Wi-Fi today and get **3 MONTHS FREE**.

## FOOD HARVEST DRIVE COLLECTS RECORD NUMBER

Our Fourth Annual Food Harvest Drive was a HUGE success. During the months of October and November, we collected 4,500 non-perishable food items. As we promised, Randolph Communications matched every donation totalling 9,000 non-perishable food items to be donated to eight local food banks in the areas we serve.

- Badin Lake Food Pantry, located in New London, NC
- Bennett School, located in Bennett, NC
- Beulah Baptist Church Food Pantry, located in Bennett, NC
- Christians United Incorporated of Southern Randolph County, located in Seagrove, NC
- CUOC of Lee County, located in Sanford, NC

- High Falls Area Food Pantry, located in Robbins, NC
- Liberty Association of Churches, located in Liberty, NC
- Robbins Area Christian Ministries Food Pantry located, in Robbins, NC

Our company's mission is to improve the lives of our customers and communities; so, giving back to the areas we serve means so much to Randolph Communications. **THANK YOU** to those individuals and businesses that helped make a difference in our community.



## HIGH SCHOOL SENIORS ELIGIBLE FOR \$1000 SCHOLARSHIPS

### Who can apply?

High school seniors who live in a household served by Randolph Communications can apply for the scholarship. Randolph Communications will award up to eight scholarships, each in the amount of \$1,000. There will be one scholarship awarded in each of our seven member regions, and one available in our non-member areas; however, if applicants do not qualify then no scholarship will be awarded in that region. This decision is at the discretion of the scholarship committee. The scholarship committee reserves the right to award that funding to another deserving applicant.

### How are applicants judged?

The scholarship committee evaluates applicants on leadership in school participation, civic and other extracurricular activities, academic achievement, character, and the motivation to serve and succeed.

### How do I apply?

Scholarship applications for students graduating in 2021 are available at [www.rtc.net/scholarships](http://www.rtc.net/scholarships), or obtained from the school Guidance Counselor. Deadline is April 9, 2021.

## FRS SCHOLARSHIP PROGRAM

The Foundation for Rural Service (FRS) offers an annual college scholarship program to help further higher education among rural youth. FRS awards a one-time \$2,500 scholarships to students from rural America for their first year of college, university or

vocational-technical school. The FRS College Scholarship Program seeks to encourage students to return to their rural communities upon completing their education. To apply go to [www.FRS.org/student](http://www.FRS.org/student). Deadline is March 5, 2021.

# What is Vishing?

When your phone rings, it's sometimes hard to know who'll be on the other end. It might be someone vishing.

Vishing is just one form of phishing, which is any type of message — such as an email, text, phone call or direct-chat message — that appears to be from a trusted source, but isn't. The goal is to steal someone's identity or money.

During a vishing phone call, a scammer uses social engineering to get you to share personal information and financial details, such as account numbers and passwords. The scammer

might say your account has been compromised, claim to represent your bank or law enforcement, or offer to help you install software. Warning: It's probably malware.

## HOW TO SPOT A VISHING SCAM?

Here are a couple of signs of a vishing scam.

- If a caller claims to represent the IRS, Medicare, or the Social Security Administration. Unless you've requested contact, none of these federal agencies will ever initiate contact with you by email, text messages, or social media channels to request personal or financial information.
- Scammers will try to tap into your sense of fear, using threats of arrest warrants and problems with your account. If you get one of these phone calls, remain calm and never give out your own information. Hang up and do your own investigation.
- The scammer may ask you to confirm your name, address, birth date, Social Security number, bank account info, and other identifying details. To trick you into thinking they're legit, they may even have some of this info on hand. The goal is to get the remaining info that they don't have yet.

## NEED HELP PAYING YOUR PHONE BILL?

Lifeline is a government assistance program that provides a monthly discount on telephone or broadband service to qualified low-income residents. Lifeline is designed to ensure that telephone remains affordable to all North Carolina residents. The Lifeline assistance program provides a \$9.25 discount for those with internet service of 25x3Mbps or higher, or, a \$5.25 discount for those with basic phone or below minimum broadband standards. You may qualify for Lifeline if your total household income is at, or below 135% of the federal poverty guidelines; or if you, your dependent, or your household receives one of the following:

- Medicaid;
- Supplemental Security Income (SSI);
- Federal Public Housing Assistance (FPHA);
- Supplemental Nutrition Assistance Program (SNAP) (Food Stamps);

- Veterans Pension or Survivors Benefit Programs;
- Tribal-specific programs: Bureau of Indian Affairs (BIA)
- General Assistance, Tribally-Administered Temporary
- Assistance for Needy Families (Tribal TANF), Food
- Distribution Program on Indian Reservations (FDPIR),
- Tribal Head Start (only households that meet the income qualifying standards).

Lifeline is available on one residential telephone line per household. If you or someone in your household has Lifeline on a wireless phone, then you cannot get it on your home phone too. You may not transfer your Lifeline discount to another person, even if he or she qualifies for Lifeline. If you believe you qualify for Lifeline, stop by our office to get an application or go to [checklifeline.org](http://checklifeline.org). Please note that you must enroll in Lifeline service, and you must provide proof of eligibility before receiving support.

\*Lifeline is only available to members of Randolph Communications.



Phone: (336) 879-5684  
(336) 622-7900

Fax: (336) 879-2100

Tech Support: (336) 879-5681

**Headquarters**

317 East Dixie Drive  
Asheboro, NC 27203  
Monday-Friday  
8:00am to 6:00pm

**Liberty**

211 West Swannanoa Ave  
Liberty, NC 27298  
Monday-Friday  
8:30am-5:00pm  
Closed for lunch from 1:30-2:00pm

[www.rtmc.net](http://www.rtmc.net)



Randolph Telephone Membership Corp. was established in 1954 as a member-owned cooperative now serving eight exchanges in seven different counties. Randolph Telephone provides complete communication services such as local telephone access, business telephone systems, high-speed internet, security, camera surveillance, computer services, web hosting and design and wireless services through its affiliate Randolph Communications.

PRSR STD  
U.S. POSTAGE  
PAID  
PERMIT #433  
58501

January 1 - All Offices Closed.  
March 5 - FRS Scholarship Due

**DATES TO REMEMBER**

Restrictions may apply. \*Must get the SecureHome Plus or higher. Offer expires 2.28.21.

336.879.5684 | [rtmc.net/security](http://rtmc.net/security)

**CALL FOR A FREE QUOTE!**



**STAY COZY & SAFE  
WITH OUR HOME SECURITY SYSTEM**

**1 MONTH  
FREE\***

